

# CURRICULUM VITAE

Gert-Jan de Vreede

*July 2009*

## Personal

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## Education

1991-1995 **PhD in 'Facilitating Organizational Change - The Participative Application of Dynamic Modelling'**, Delft University of Technology, Faculty of Technology, Policy and Management, The Netherlands.

1986-1991 **MSc in Information Systems**, *Cum Laude*,  
Delft University of Technology, Faculty of Technical Mathematics and Informatics,  
The Netherlands.  
MSc thesis on "Information Systems Design and Development in Maintenance Environments"

# Professional Experience

## Academic

- Since 2006 **Managing Director, Center for Collaboration Science, University of Nebraska at Omaha**
- Since 2006 **Professor, College of Business Administration, University of Nebraska at Omaha**  
(courtesy appointment)
- 2006 **Visiting Professor, University of Pretoria, Department of Informatics** (summer)
- Since 2005 **Kayser Distinguished Professor, Department of Information Systems & Quantitative Analysis, College of Information Science & Technology, University of Nebraska at Omaha**
- 2002-2005 **Full Professor, Department of Information Systems & Quantitative Analysis, College of Information Science & Technology, University of Nebraska at Omaha**
- 2001-2002 **Department Chair, Department of Systems Engineering, Delft University of Technology, Faculty of Technology, Policy and Management.**
- Since 1999 **Associate Professor at Delft University of Technology, Faculty of Technology, Policy and Management, Department of Systems Engineering**
- 1995-1999 **Assistant Professor at Delft University of Technology, Faculty of Technology, Policy and Management, Department of Systems Engineering**
- 1996 **Visiting Professor, University of Arizona, Department of Management Information Systems.** (September - December 1996)
- 1991-1995 **Research Assistant at Delft University of Technology, Faculty of Technology, Policy and Management, Department of Systems Engineering.**  
PhD research.

## Consulting

- Since 2007 **Director, Rafiki Consulting**  
Collaborative work consultancy firm.
- 2000-2007 **Director, V.O.F. Innovative GroupSupport**  
Collaborative work consultancy firm.
- 1997-1999 **Part time senior consultant for Multimedia Skills (NL) B.V.**
- 1987-1991 **Independent Consultant:**
- **Hoogovens Steel.** Simulation study to evaluate the maintenance process in the Oxy-2 factory of the Hoogovens steel mill factory.
  - **Consultant for Sint Franciscus Gasthuis.** Analysis of the design, development, and implementation of a maintenance information system at a Rotterdam hospital.
  - **Consultant for Heineken Bierbrouwerijen.** Analysis of the design, development, and implementation of a maintenance information system at Heineken Breweries in Zoeterwoude.
  - **Consultant for Hoogovens Steel.** Analysis of the design, development, and implementation of a maintenance information system at the Hoogovens steel mill factory.
  - **Consultant for Rijnconsult.** Design, development, and implementation of an information system for analyzing the organization of maintenance departments.
  - **Consultant for Van Nelle.** Evaluation of the maintenance processes at Van Nelle Rotterdam, a coffee, tea, and tobacco factory.
  - **Consultant for Dr. Neher Laboratories of the PTT.** Design and implementation of an information system for managing book orders in a library.

## Teaching Interests

- Facilitation of group work
- Groupware and Group Support Systems
- Information systems development, system analysis and system design
- Introduction in IS and MIS
- (Qualitative) research methodology
- Simulation for managerial decision making and organizational analysis

## Research Interests

- Adoption, transfer, and diffusion of collaboration technologies and collaborative work practices.
- Application of collaboration technologies and techniques for system design and development.
- Collaboration Engineering.
- Distributed group work with social networking tools and metaverses (virtual collaboration)
- Facilitation of group work.
- Methods and techniques for effective group work.
- Organizational effects of information technology.

## Awards and Honors

- Named the most productive Group Support Systems researcher world-wide from 2000-2005 in a comprehensive research profiling study (Bragge, J., Relander, S., Sunikka, A., Mannonen, P. (2007), Enriching Literature Reviews with Computer-Assisted Research Mining. Case: Profiling Group Support systems Research, *Proceedings of the 40<sup>th</sup> Annual Hawaii International Conference on System Science*, Los Alamitos: IEEE Computer Society Press (10 pages)).
- *Kayser Distinguished Professor* at University of Nebraska at Omaha, 2005.
- *Keynote* at Group Decision & Negotiation, Karlsruhe, 2006.
- *Keynote* at Group Decision & Negotiation, Toronto, 2009.
- *Best presentation award* at the GroupSystems' Users conference, Tucson, AZ, 1994.
- *Best paper award* at the GroupSystems' Users conference, Tucson, AZ, 1995.
- *Best paper award* at the Hawaii International Conference on System Sciences, Collaboration Technology Track, Hawaii, 1999.
- *Best paper award* at the Hawaii International Conference on System Sciences, Collaboration Technology Track, Hawaii, 2001.
- *Best paper award* at AIS SIGMAS 2008
- *Best paper award finalist* at the Hawaii International Conference on System Sciences, Organizational Systems & Technology Track, Hawaii, 2002-2004.
- *Selected* for the 1993 Doctoral Consortium of the International Conference on Information Systems (ICIS), in Florida.

## Research

### Refereed journal publications

1. AGRES, A., VREEDE, G.J. DE, BRIGGS, R.O. (2005), A Tale of Two Cities – Case Studies on GSS Transition in Two Organizations, *Group Decision & Negotiation*, 14(4), 267-284.
2. BRIGGS, R.O., REINIG, B., VREEDE, G.J. DE (2006), Meeting Satisfaction for Technology Supported Groups: An Empirical Validation of a Goal-Attainment Model, *Small Group Research*, 37(6), 1-26.
3. BRIGGS, R.O., REINIG, B., VREEDE, G.J. DE (2008), The Yield Shift Theory of Satisfaction and its Application to the IS/IT Domain, *Journal of the Association for Information Systems*, 9(5), 267-293.
4. BRIGGS, R.O., VREEDE, G.J. DE (1997), Meetings of the Future: Enhancing Group Collaboration with Group Support Systems, *Journal of Creativity and Innovation Management*, 6, 2, 106-116.
5. BRIGGS, R.O., VREEDE, G.J. DE, NUNAMAKER, J.F. JR. (2003), Collaboration Engineering with ThinkLets to Pursue Sustained Success with Group Support Systems, *Journal of Management Information Systems*, 19, 4, 31-63.

6. DAVIS, A.J., KAMAL, M., SCHOONOVER, T.V., NABUKENYA, J., PIETRON, L.R., VREEDE, G.J. DE (2008), Incident Response Planning through Collaboration Engineering: An Action Research Study, *Journal of Information System Security*, 4(3), 24-45.
7. DAVISON, R., QURESHI, S., VREEDE, G.J. DE, VOGEL, D.R., JONES, N. (2000), Group Support Systems through the Lens of Action Research: Experiences in Organisations, *Journal of Global Information Technology Management*, 3, 4, 6-23.
8. DAVISON, R., VREEDE, G.J. DE (2001), The Global Application of Collaborative Technologies, *Communications of the ACM*, 44, 12, 69-70.
9. DAVISON, R., VREEDE, G.J. DE, BRIGGS, R.O. (2005), On Peer Review Standards for the Information Systems Literature, *Communications of the AIS*, 16(49), 967-980.
10. DEOKAR, A., KOLFSCHOTEN, G.L., VREEDE, G.J. DE (2008), Prescriptive Workflow Design for Collaboration-intensive Processes using the Collaboration Engineering Approach, *Global Journal of Flexible Systems Management*, 9(4), 13-24.
11. FRUHLING, A.L., VREEDE, G.J. DE (2006), Field Experiences with eXtreme Programming: Developing an Emergency Response System, *Journal of Management Information Systems*, 22(4), 39-68.
12. GIAGLIS, G.M., HLUPIC, V., VREEDE, G.J. DE, VERBRAECK, A. (2005), Synchronous Design of Business Processes and Information Systems Using Dynamic Process Modelling, *Business Process Management Journal*, 11(5), 488-500.
13. GRINSVEN, J.H.M. VAN, VREEDE, G.J. DE (2003), Productief Operationeel Risico Management, *IT Monitor*, 7(6), 12-15. (In Dutch)
14. HENGST, M. DEN, VREEDE, G.J. DE (2004), Collaborative Business Engineering: A Decade of Lessons from the Field, *Journal of Management Information Systems*, 20, 4, 87-115.
15. HENGST, M. DEN, VREEDE, G.J. DE, MAGHNOUJI (2007), R., Using Soft OR Principles for Collaborative Simulation: A Case Study in the Dutch Airline Industry, *Journal of the OR Society* advance online publication, 7 February 2007, (DOI 10.1057/palgrave.jors.2602353).
16. HERIK, C.W. VAN DEN, VREEDE, G.J. DE (2000), Experiences with Facilitating Policy Meetings with Group Support Systems, *International Journal of Technology and Management*, 19, 2/3/4, 246-268.
17. HLUPIC, V., VREEDE, G.J. DE (2005), Business Process Modelling using Discrete-Event Simulation: Current Opportunities and Future Trends, *International Journal of Simulation and Process Modelling*, 1(1/2), 72-81.
18. HLUPIC, V., VREEDE, G.J. DE, ORSONI, A. (2006), Modelling and Simulation Techniques for Business Process Analysis and Re-Engineering, *International Journal of Simulation Systems, Science & Technology*, 7(4-5), 1-8.
19. JONES, N., VREEDE, G.J. DE (2000), Using Collaborative Technology in Environmental Strategy Development, *Local Environment*, 5, 2, 211-216.
20. KOLFSCHOTEN, G.L., BRIGGS, R.O., VREEDE, G.J., DE, JACOBS, P.H.M., AND APPELMAN, J.H. (2006). Conceptual Foundation of the ThinkLet Concept for Collaboration Engineering, *International Journal of Human Computer Science* 64(7), 611-621.
21. KOLFSCHOTEN, G.L., HENGST, M. DEN, VREEDE, G.J. DE (2007), Issues in the Design of Facilitated Collaboration Processes, *Group Decision & Negotiation*, 16, 347-361.
22. KOLFSCHOTEN, G.L., HENGST, M. DEN, VREEDE, G.J. DE (in press), The use and documentation of facilitation techniques, *Group Facilitation: A Research and Applications Journal*.
23. KOLFSCHOTEN, G.L., VREEDE, G.J. DE (IN PRESS), A Design Approach for Collaboration Processes: A Multi-Method Design Science Study in Collaboration Engineering, *Journal of Management Information Systems*.
24. KOLFSCHOTEN, G.L., VREEDE, G.J. DE, BRIGGS, R.O., SOL, H.G. (IN PRESS), Collaboration 'Engineerability', *Group Decision & Negotiation*.
25. LAERE, J. VAN, VREEDE, G.J. DE, SOL, H.G. (2000), Designing Intra-Organisational Distributed Coordination at the Amsterdam Police Force: The application of gaming as a tool to facilitate technology-use mediation, *Journal of Information Technology Cases and Applications*, 2,4.
26. LAERE, J. VAN, VREEDE, G.J. DE, SOL, H.G. (2006), A social simulation game to explore future network coordination at the Amsterdam Police Force, *Journal of Production, Planning, and Control*, 17(6), 558-568.
27. LOHMAN, F.A.B., SOL, H.G., VREEDE, G.J. DE (2003), The Illusion of Effective Management Information, *International Journal of Technology, Policy and Management*, 3, 3-4, 361-379.

28. MGAYA, R.J.S., VREEDE, G.J. DE (1999), Electronic Meetings to Support a University's Transformation, Education, Research and Professional Services, *The African Journal of Finance and Management*, 8, 1, 65-74. ISSN 0856-6372
29. MGAYA, R.J.S., VREEDE, G.J. DE (2001), A Comparison Of The Impact Of Electronic Meeting Technologies In Two Less Developed Countries, *The African Journal of Finance and Management*, 9, 2, 19-35. ISSN 0856-6372
30. NIEDERMAN, F., BRIGGS, R.O., VREEDE, G.J. DE, KOLFSCHOTEN, G.L. (2008), Purposive Adaptive Structuration: The role of conscious agents in creating and utilizing new structures in collaboration, *Journal of the Association for Information Systems*, 9(10).
31. REINIG, B., BRIGGS, R.O., VREEDE, G.J. DE (2009), A Cross-cultural study of the Relationship between Perceived Changes in Likelihood of Goal Attainment and Satisfaction with Technology Supported Collaboration, *International Journal for e-Collaboration*, 5(2), 61-74.
32. RENGER, M., KOLFSCHOTEN, G.L., VREEDE, G.J. DE (2008), Challenges in Collaborative Modeling: A Literature Review & Research Agenda, *International Journal of Simulation and Process Modelling*, 4(3/4), 248-263.
33. SANTANEN, E., BRIGGS, R.O., VREEDE, G.J. DE (2004), Causal Relationships in Creative Problem Solving: The role of active facilitation in EBS, *Journal of Management Information Systems*, 20, 4 169-200.
34. SMITH, P.W., ANDERSON, A.O., CHRISTOPHER, G.W., CIESLAK, T.J., DE VREEDE, G.J., FOSDICK, G.A., GREINER, C.B., HAUSER, J.M., HINRICH, S.H., HUEBNER, K.D., IWEN, P.C., JOURDAN, D.R., KORTEPETER, M.G., LANDON, V.P., LENAGHAN, P.A., LEOPOLD, R.E., MARKLUND, A., MARTIN, J.W., MEDCALF, S.J., MUSSACK, R.J., NEAL, R.H., RIBNER, B.S., RICHMOND, J.Y., ROGGE, C., ROSELLE, G.A., RUPP, M.E., SAMBOL, A.R., SCHAEFER, J.E., SIBLEY, J., STREIFEL, A.J., VON ESSEN, S.G., WARFIELD, K.L. (2006), Designing a Biocontainment Unit to Care for Patients with Serious Communicable Diseases: A Consensus Statement, *Biosecurity and Bioterrorism: Biodefense Strategy, Practice and Science*, 4(4), 351-365.
35. TARMIZI, H., PAYNE, M., NOTEBOOM, C., ZHANG, C., STEINHAUSER, L., VREEDE, G.J. DE, ZIGURS, I. (2007), Collaboration Engineering in Virtual Teams, *e-Services Journal*, 76-97.
36. TARMIZI, H., VREEDE, G.J. DE, ZIGURS, I. (2007), Leadership Challenges In Communities Of Practice: Supporting Facilitators Via Design And Technology, *International Journal of e-Collaboration*, 3(1), 18-39.
37. TOPI, H., VALACICH, J.S., KAISER, K., NUNAMAKER, J.F. JR., SAPIOR, J.C., VREEDE, G.J. DE, WRIGHT, R.T. (2007), Revising the IS Model Curriculum: Rethinking the Approach and the Process, *Communications of the AIS*, (20), 728-740.
38. TOPI, H., VALACICH, J.S., WRIGHT, R.T., KAISER, K., NUNAMAKER, J.F. JR., SAPIOR, J.C., VREEDE, G.J. DE (2008), Revising the Undergraduate IS Model Curriculum: New Outcome Expectations, *Communications of the Association for Information Systems*, 23, 591- 602.
39. VREEDE, G.J. DE (1997), Elektronische Vergadersystemen voor Vernieuwend Informatica-onderwijs, *TINFON*, 6, 4. (In Dutch)
40. VREEDE, G.J. DE (1997), Group Modeling for Understanding, *Journal of Decision Systems*, 6, 3, 197-220.
41. VREEDE, G.J. DE (1998), Collaborative Business Engineering with Animated Electronic Meetings, *Journal of Management Information Systems*, 14, 3, 141-164.
42. VREEDE, G.J. DE (1998), Elektronisch brainstormen en tekenfilmmpjes kijken, *Workflow Magazine*, 4, 4, 23-27. (In Dutch)
43. VREEDE, G.J. DE (1998), Group Decision Support Systems: Buzzwords of Wondermiddelen?, *IT Monitor*, 2, 12, 4-6. (In Dutch)
44. VREEDE, G.J. DE (1999), Elektronische Vergadersystemen: Panacee voor Slechte Vergaderingen?, *Informatie & Informatiebeleid*, 17, 3, 27-35. (In Dutch)
45. VREEDE, G.J. DE (2000), A Field Study into the Organizational Application of Group Support Systems, *Journal of Information Technology Cases & Applications*, 2, 4, 27-47.
46. VREEDE, G.J. DE, A. VERBRAECK (1996), Animating Organizational Processes: Insight Eases Change, *Journal of Simulation Practice and Theory*, 4, 4, 245-263.
47. VREEDE, G.J. DE, BRIGGS, R.O. (1997), Beter en sneller samenwerken met Elektronische Vergadersystemen, *Holland Management Review*, 53, 75-85. (In Dutch)
48. VREEDE, G.J. DE, BRIGGS, R.O. (2003), Zijn Group Support Systemen met uitsterven bedreigd?, *IT Monitor*, 7(7), 4-7. (In Dutch)
49. VREEDE, G.J. DE, BRIGGS, R.O., MASSEY, A. (2009), Collaboration Engineering: Foundations and Opportunities, Editorial, *Journal of the Association of Information Systems*, 10(3), 121-137.

50. VREEDE, G.J. DE, BRIGGS, R.O., SANTANEN, E. (1999), Group Support Systems for Innovative Information Science Education, *Journal of Informatics Education and Research*, 1, 1, 1-11.
51. VREEDE, G.J. DE, BRUIJN, H. DE (1999), Exploring the Boundaries of Successful GSS Application: Supporting Inter-Organizational Policy Networks, *DataBase*, 30, 3-4, 111-131.
52. VREEDE, G.J. DE, D.T.T. VAN EIJCK (1998), Modeling and Simulating Organizational Coordination, *Simulation & Gaming*, 29, 1, 60-87.
53. VREEDE, G.J. DE, D.T.T. VAN EIJCK, H.G. SOL (1996), Dynamic Modelling for Re-engineering Organizations, *Journal of Information Systems and Operational Research (INFOR)*, 34, 1, 28-42.
54. VREEDE, G.J. DE, DAVISON, R., BRIGGS, R.O. (2003), How A Silver Bullet May Lose Its Shine – Learning from Failures with Group Support Systems, *Communications of the ACM*, 46, 8, 96-101.
55. VREEDE, G.J. DE, F.W. WIERDA, C.G.M. TOL (1993), De Praktijk van de Onderhoudsautomatisering - Evaluatie van een Jong Vakgebied, *Doelmatige Bedrijfsvoering*, 5, 6, 20-24. (In Dutch)
56. VREEDE, G.J. DE, G.W. DICKSON (2000), Using GSS to Support Designing Organizational Processes and Information Systems: An Action Research Study on Collaborative Business Engineering, *Group Decision and Negotiation*, 9, 2, 161-183.
57. VREEDE, G.J. DE, JONES, N., MGAYA, R. (1999), Exploring the Application and Acceptance of GSS in Africa, *Journal of Management Information Systems*, 15, 3, 195-232.
58. VREEDE, G.J. DE, KOLFSCHOTEN, G.L., BRIGGS, R.O. (2006), ThinkLets: A Collaboration Engineering Pattern Language, *International Journal of Computer Applications in Technology*, 25(2/3), 140-154.
59. VREEDE, G.J. DE, KONERI, P.G., DEAN, D.L., FRUHLING, A.L., WOLCOTT, P. (2006), Collaborative Software Code Inspection: The Design and Evaluation of a Repeatable Collaborative Process in the Field, *International Journal of Cooperative Information Systems*, 15(2), 205-228.
60. VREEDE, G.J. DE, KRANS, R.L. (2001), Ervaringen met Expertconsultatie door Electronische Vergadersystemen, *Bedrijfskunde*, 73, 2, 70-77. (In Dutch)
61. VREEDE, G.J. DE, MGAYA, R.J.S. (2006), Technology Supported Collaborative Learning for Higher Education: Comparative Case Studies in Tanzania, *Information Technology for Development*, 12(2), 113-130.
62. VREEDE, G.J. DE, MGAYA, R.J.S., QURESHI, S. (2004), Field Experiences with Collaboration Technology: A Comparative Study in Tanzania and South Africa, *Information Technology for Development*, 10(3), 201-219.
63. VREEDE, G.J. DE, NIEDERMAN, F., PAARLBERG, I. (2002), Towards an Instrument to Measure Participants' Perceptions on Facilitation in Group Support Systems Meetings, *Group Decision & Negotiation*, 11(2), 127-144.
64. VREEDE, G.J. DE, VERBRAECK, A., EIJCK, D.T.T. VAN, (2003) Integrating the Conceptualization and Simulation of Business Processes – A Modelling Method and Arena Template, *Simulation: Transactions of the Society for Modeling and Simulation International*, 79, 1, 43-55.

### Refereed conference papers

1. AGRES, A., VREEDE, G.J. DE, BRIGGS, R.O. (2004), A Tale of Two Cities –Case Studies on GSS Transition in Two Organizations, *Proceedings of the 37th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press. **(Best paper finalist)**
2. ALI, H., VREEDE, G.J. DE, RAMACHANDRA, K., SIDAHMED, E., SREENIVAS, H. (2004), Evaluating Wireless Architectures for GDS Applications, *Proceedings of the 37th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press.
3. BADURA, V., READ, A., BRIGGS, R.O., VREEDE, G.J. DE (2009), Exploring The Effects Of A Convergence Intervention On The Artifacts Of An Ideation Activity During Sensemaking, *CRIWG 2009*.
4. BADURA, V., READ, A., BRIGGS, R.O., VREEDE, G.J. DE (2009), Exploring the Effects of a Convergence Intervention on Ideation Artifacts: A Multi-Group Field Study, *AMCIS 2009*.
5. BRIGGS, R.O., KOLFSCHOTEN, G.L., VREEDE, G.J. DE (2005), Toward a Theoretical Model of Consensus Building, *Proceedings of AMCIS 2005*, Omaha, NE.
6. BRIGGS, R.O., KOLFSCHOTEN, G.L., VREEDE, G.J. DE, DEAN, D.L. (2006), Defining Key Concepts for Collaboration Engineering, in: Irma Garcia, Raúl Trejo (eds.), *Proceedings of the 12<sup>th</sup> Americas Conference on Information Systems*, Acapulco, Mexico, August 4<sup>th</sup>-6<sup>th</sup> 2006, 121-128.
7. BRIGGS, R.O., REINIG, B.R., VREEDE, G.J. DE (2006), Satisfaction with groupware-supported work practices, in: Bongsik Shin (ed.), *Proceedings of the San Diego International Systems Conference*, San Diego, July 14-16, 2006.

8. BRIGGS, R.O., VREEDE, G.J. DE (1997), Measuring Satisfaction in GSS meetings, in: Kumar, K., DeGross, J.I. (eds) *Proceedings of the 18th International Conference on Information Systems*, pp. 483-484, Atlanta, December.
9. BRIGGS, R.O., VREEDE, G.J. DE (2001), thinkLets and Repeatable Processes: Keys to Sustained Success with GSS, in: Ackermann, F., Vreede, G.J. de (eds), *Proceedings of Group Decision & Negotiation 2001*, La Rochelle, France, June 4-7, 195-198.
10. BRIGGS, R.O., VREEDE, G.J. DE, NUNAMAKER, J.F. JR., TOBEY, D. (2001), 'ThinkLets: Achieving Predictable, Repeatable Patterns of Group Interaction with Group Support Systems (GSS)', *Proceedings of the 34th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press. **(Best paper award)**
11. BRIGGS, R.O., VREEDE, G.J. DE, REINIG, B.A. (2003), A Theory and Measurement of Meeting Satisfaction, *Proceedings of the 36th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press.
12. BRUIJN, H. DE, VREEDE (1999), G.J. DE, Exploring the Boundaries of Successful GSS Application: Supporting Inter-Organizational Policy Networks, in: J.F. Nunamaker Jr., R.H. Sprague Jr. (eds.), *Proceedings of the 32nd Hawaiian International Conference on Systems Sciences*, IEEE Computer Society Press. **(Best paper award)**
13. DAO, V., CHIDAMBARAM, L., VREEDE, G.J. DE (2006), The Invisible Pilot in Virtual Teams: An Investigation of the Impact of Facilitation on Virtual Teams, *Proceedings of AMCIS2006*, Acapulco, Mexico, August 2006.
14. DAVIS, A., BADURA, V., VREEDE, G.J. DE (2008), Understanding Methodological Differences to Study Convergence in Group Support System Sessions, *CRIWG 2008*, September 14-18, Omaha, Nebraska.
15. DAVIS, A., KAMAL, M., SCHOONOVER, T., NABUKENYA, J., PIETRON, L.R., VREEDE, G.J. DE, Incident Response Planning Using Collaboration Engineering Process Development and Validation, *WISA: SIGSEC Workshop 2006*, Milwaukee, WI, 10 December 2006.
16. EIJCK, D.T.T. VAN, VREEDE, G.J. DE, A Body of Concepts for Simulating Coordination, in: *Proceedings of the International Simulation and Gaming Association Conference (ISAGA'94)*, 20-29 July, Ann Arbor, Michigan, USA, 1994.
17. EIJCK, D.T.T. VAN, VREEDE, G.J. DE, Simulation Support for Organizational Coordination, in: J.F. Nunamaker Jr., R.H. Sprague Jr. (eds.), *Proceedings of the 31st Hawaiian International Conference on Systems Sciences*, IEEE Computer Society Press, Los Alamitos, Vol. 1, p. 633-642, 1998.
18. EIJCK, D.T.T. VAN, VREEDE, G.J. DE, The Dynamics of Organizational Coordination, in: J.F. Nunamaker Jr., R.H. Sprague Jr. (eds.), *Proceedings of the 28th Hawaiian International Conference on Systems Sciences*, pp. 851-860, IEEE Computer Society Press, 1995.
19. FRUHLING, A., TYSER, K., VREEDE, G.J. DE (2005), Experiences with Extreme Programming in Telehealth: Developing and Implementing a Biosecurity Health Care Application, *Proceedings of the 38th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press.
20. FRUHLING, A.L., SAMBOL, A., HINRICHS, S., VREEDE, G.J. DE (2006), Designing An Emergency Response System for Electronic Laboratory Diagnostics Consultation, *Proceedings of the 39th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press.
21. GRINSVEN, J. VAN, VREEDE, G.J. DE (2002), Design Guidelines for Risk Management in the Distributed Software Development Process, *Proceedings of the International Design Conference - Design 2002*, Dubrovnik, May 14-17.
22. GRINSVEN, J. VAN, VREEDE, G.J. DE (2003), Addressing Productivity Concerns in Risk Management through Repeatable Distributed Collaboration Processes, *Proceedings of the 36th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press, 2003.
23. GURSTEIN, M., DAY, P., VREEDE, G.J. DE, MILLER, M., ROMM, C.T., WHITEHEAD, V., Community Informatics: International Experiences and Case Studies, *Proceedings of the 1999 International Conference on Information Systems*, Charlotte, NC, December 1999, 578-581.
24. HARRIS, R., DAVISON, R., VREEDE, G.J. DE, VOGEL, D., Cultivating a Research Discipline for IT in Developing Countries (ITDC), in: J.F. Nunamaker Jr., R.H. Sprague Jr. (eds.), *Proceedings of the 32nd Hawaiian International Conference on Systems Sciences*, IEEE Computer Society Press, 1999.
25. HENGST, M. DEN, VREEDE, G.J. DE (2003), Collaborative Business Engineering: Lessons learned, *Proceedings of UKSim 2003*, Cambridge, England.

26. HENGST, M. DEN, VREEDE, G.J. DE (2003), Vision Support Studios: A Framework for Research, *Proceedings of the 36th Hawaiian International Conference on System Sciences*, Los Alamitos: IEEE Computer Society Press.
27. HERIK, C.W. VAN DEN, VREEDE, G.J. DE, GSS for Cooperative Policy Making: No Trivial Matter, in: Hayne, S.C., Prinz, W. (eds) *Proceedings of the International ACM SIGGROUP Conference on Supporting Group Work*, pp. 148-157, November 1997.
28. HLUPIC, V., VERBRAECK, A., VREEDE, G.J. DE (2002), Simulation and Knowledge Management: Separated but Inseparable?, *Proceedings of the European Simulation Symposium (ESS'02)*, Dresden, Germany, October 2002, Society for Modeling and Simulation International, pp.193-200.
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9. MEER, K. VAN DER, VREEDE, G.J. DE (1997), Virtuele Organisaties als Interorganisatie Documentaire Informatiesystemen, in: Dael, R. van, Metselaar, C. (eds), *De Virtuele Organisatie*, 55-66, Kluwer Bedrijfsinformatie. (In Dutch)
10. MEINSMA, R.R., C.J.A.M. TERMEER, VREEDE, G.J. DE (1998), *The Impact of Animated Simulation on Communication Processes*, in: Geurts, J., Joldersma, C., Roelofs, E. (eds) *Gaming/Simulation for Policy Development and Organizational Change*, Tilburg: Tilburg University Press, 113-122.
11. NUNAMAKER, J.F. JR., BRIGGS, R.O., VREEDE, G.J. DE (2001), From Information Technology To Value Creation Technology, in: Dickson, G.W., DeSanctis, G. (eds). *Information Technology and the Future Enterprise: New Models for Managers*, New York: Prentice-Hall.
12. QURESHI, S., HLUPIC, V., VREEDE, G.J. DE, BRIGGS, R.O., NUNAMAKER, J.F. JR. (2003), Managing Knowledge in a Collaborative Context, in: Hlupic, V. (ed.) *Knowledge and Business Process Management*, Idea Group Publishing, 174-195. ISBN 1-59140-036-8.
13. TARMIZI, H., VREEDE, G.J. DE (2008), The Role and Tasks of a Facilitator in e-Collaboration processes, in: Ned Kock (ed.), *Encyclopedia of E-Collaboration*, Hershey, PA: IGI Publishing.
14. TARMIZI, H., VREEDE, G.J. DE (2009), Patterns of Facilitation in Online Communities of Practice, Yoong, P. (ed.), *Leadership in the Digital Enterprise: Strategies for Planning and Training*, Hershey, PA: IGI Publishing.
15. TARMIZI, H., VREEDE, G.J. DE, ZIGURS, I. (2008), Supporting Facilitators in Communities of Practice via Design and Technology, in: Kock, N. (ed.), *E-Collaboration: Concepts, Methodologies, Tools, and Applications (3 Volumes)*, Hershey, PA: Information Science Reference. *Reprint from the International Journal on e-Collaboration*.

16. VREEDE, G.J. DE (2005), Applications of Information Systems in Developing Countries, in: Davison, R.M., Harris, R.W., Qureshi, S., Vogel, D.R., and Vreede, G.J. de (Eds.) (2005) *Information Systems in Developing Countries: Theory and Practice*, City University of Hong Kong Press, 143-146.
17. VREEDE, G.J. DE, BRIGGS, R.O., KOLFSCHOTEN, G.L. (2008), Collaboration Engineering for Designing Self-Directed Group Efforts, in: Ned Kock (ed.), *Encyclopedia of E-Collaboration*, Hershey, PA: IGI Publishing.

### Books / Edited Proceedings

1. ACKERMANN, F., VREEDE, G.J. DE (EDS) (2001), *Proceedings of the 2001 Group Decision & Negotiation Conference*, La Rochelle, France, 4-7 June. ISBN: 90-5638-078-8.
2. BRANDT, E.P., A.J. MAALMAN, VREEDE, G.J. DE (EDS.), *DAS - Databank Advies Systeem*, Nederlands Bibliotheek en Lektuur Centrum, Den Haag, 1989. ('DAS - Database Advice System') ISBN: 90-6252-191-6 (In Dutch)
3. BRIGGS, R.O., ANTUNES, P., VREEDE, G.J. DE, READ, A.S. (2008), Groupware: Design, Implementation, and Use. *Proceedings of CRIWG 2008*, Berlin: Springer-Verlag.
4. DAVISON, R.M., HARRIS, R.W., QURESHI, S., VOGEL, D.R., VREEDE, G.J. DE (Eds.) (2005), *Information Systems in Developing Countries: Theory and Practice*, Hong Kong: City University of Hong Kong Press.
5. EDICK, N., VREEDE, G.J. DE, GANGOPADHYAY, T. (EDS.) (2007), *Proceedings of the Advances in Collaboration Science Research*, Second Research Seminar, 2 November 2007, University of Nebraska at Omaha, Omaha, NE.
6. EDICK, N., VREEDE, G.J. DE (EDS.) (2009), *Proceedings of the Advances in Collaboration Science Research*, Third Research Seminar of the Center for Collaboration Science, 27 February 2009, University of Nebraska at Omaha, Omaha, NE.
7. VREEDE, G.J. DE, *De Praktijk van de Onderhoudsautomatisering*, Lansa Publishing BV, Rijswijk 1993. ('Information Systems Design and Development in Maintenance Environments', In Dutch) ISBN: 90-71996-727
8. VREEDE, G.J. DE (1995), *Facilitating Organizational Change - The Participative Application of Dynamic Modelling*, Published doctoral dissertation, Delft University of Technology, Delft. ISBN: 90-5638-006-0
9. VREEDE, G.J. DE (ED.) (2005), CRIWG2005 Doctoral Consortium, Delft University of Technology, Delft, The Netherlands, ISBN: 90-563-8145-8.
10. VREEDE, G.J. DE, ACKERMANN, F. (EDS.) (1998), *Proceedings of the 1998 EuroGDSS meeting*, Faculty of Technology, Policy and Management, Delft, April 1998. ISBN: 90-5638-026-5.
11. VREEDE, G.J. DE, ACKERMANN, F. (EDS.) (1999), *Proceedings of the 10<sup>th</sup> EuroGDSS meeting*, Faculty of Technology, Policy and Management, Delft, June 1999. ISBN: 90-5638-043-5.
12. VREEDE, G.J., DE, GUERRERO, L.A., MARIN RAVENTOS, G. (EDS.) (2004), *Proceedings of the 10<sup>th</sup> International Workshop, CRIWG 2004, San Carlos, Costa Rica, 5-9 September 2004*, Lecture Notes in Computer Science 3198, Berlin: Germany, Springer-Verlag. ISBN: 3-540-23016-5.
13. VREEDE, G.J. DE, H.G. SOL (EDS.) (1995), *GDSS as Support for Designing Organizations and Information Systems*, Proceedings of the INFORMS'95 Sessions on GDSS, Delft University of Technology. ISBN: 90-5638-004-4

### Funded research and projects

I was principal investigator or collaborator on research projects totaling over \$5.7M.

Year (start)	Description	Amount (USD)
1995-2002	Various workshops in Delft GSS facilities	100,000,- p/y
1993	Development ACOST – Amsterdam Municipal Police Force	35,000
1994	Development PROMIS – Amsterdam Municipal Police Force	35,000
1994	Management Game – OCTA Management	8,000
1995	Business Team Engineering – Amsterdam Municipal Police Force	5,000
1995	Participative Design Game – Open University	2,000
1995	Quality of Life in Inner City – Amsterdam Municipal Police Force	5,000
1996	Intranet (GARP) – Amsterdam Municipal Police Force	5,000
1996	Value analysis of GSS – Nationale-Nederlanden Insurance	25,000

1996	Video Conferencing – Ministry of Foreign Affairs	7,500
1997	Adoption & Diffusion of GSS in Tanzania – CICAT	10,000
1997	Design and implementation of GSS Facility – UDSM Tanzania	50,000
1997	Diameter decision making workshops – Underground Logistic System	50,000
1998	Collaborative BSC Development & Spin off – Nationale-Nederlanden Insurance	45,000
1998	Implementation of mobile GSS Facility – UDSM Tanzania	10,000
1999	Collaborative workshop support Philippines – CICAT	1,500
1999	Facilitation training – Deventer Consulting Group	12,000
2000	Alternative surveillance organization – The Hague Police Force	30,000
2000	Collaborative workshop support India – CICAT	5,000
2000	Definition of Management Indicators – Amsterdam Municipal Police Force	10,000
2000	Facilitation training – Het Expertise Centrum	6,000
2000	Work Modalities – The Hague Police Force	50,000
2001	Alternative surveillance organization – West Veluwe Police Force	35,000
2001	Profile Curriculum Criminal Investigations	20,000
2001	Value analysis of GSS – EADS, Germany	7,500
2003	Collaborative Website Usability Testing – First National Bank	3,000
2003	Union Pacific - Human Resources Reporting	107,785
2004	Association for Public Health Laboratories - Strategy planning	1,000
2004	Nebraska Public Health Laboratories - Strategy planning	750
2004	Nebraska Research Initiative - Collaborative Usability Testing STATPack	10,000
2005	Collaborative Test Plan Creation to Accommodate Stakeholders' Value Propositions in Value-Based Software Engineering (UNL-UNO Research Collaboration Grant)	25,000
2005	Applying Patterns of Technology-Enabled Distributed Collaboration: Improving Multi-Actor Decision-Making in Traffic Systems (UNL-UNO Research Collaboration Grant)	10,000
2005	Biocontainment Standards	4,000
2006-2007	Institute for Collaboration Science (NU Foundation)	250,000
2006-2007	Institute for Collaboration Science (UNO ITS)	100,000
2006	USSTRATCOM - CERPDP Project	245,000
2007	Institute for Collaboration Science (Collaboration Software)	10,500
2007	AIM Institute – Focus groups	2,000
2008	BattleSpace: Reducing Military Decision Cycles, Phase I	2,400,000
2008	Woodmen of the World – Due Diligence assessment	14,250
2008	Woodmen of the World – Strategic Planning	4,500
2008	Woodmen of the World – Training program evaluation	3,750
2009	BattleSpace: Reducing Military Decision Cycles, Phase II	1,280,000
2009	Woodmen of the World – Organizational culture assessment	14,000
2009	Mutual of Omaha – Product development focus group	3,000
2009	Learning Community - ELC Task Force support	1,100
2009	College of Public Health - Strategy Development Department of Epidemiology	2,250

## Selected Academic and Executive Presentations

1. *Tutorial Dynamic Modelling*, European Symposium on Simulation 1993, Delft, The Netherlands, 25 October 1993.
2. *Georganiseerde criminaliteit. Oplossen of achter de feiten aanhollen?* Presentation for PhD-Consortium on organizational modelling, Delft, The Netherlands, 19 November 1993.
3. *Group Decision Support Systems en Group Decision Rooms. Buzzwords of wondermiddelen?* Presentation for PhD-Consortium on organizational modelling, Delft, The Netherlands, 19 November 1993.
4. *What affects both Neurology Patients and Criminal Organizations?* Doctoral student seminar, School of Systems Engineering, Policy Analysis and Management, Delft, The Netherlands, 10 February 1994.

5. *Projectmatige aanpak van georganiseerde criminaliteit*, Presentation for the top management of the Amsterdam Municipal Police Force, Amsterdam, The Netherlands, 7 February 1994.
6. *Bestrijding Georganiseerde Criminaliteit: Het Bureau Recherche Informatie en het VoortSchrijdend Inzicht*, Presentation to the National meeting of the Police and Public Prosecution Task Forces on Organized Crime, Zeist, The Netherlands, 7 April 1994.
7. *Group Decision Support against Organized Crime - Supporting Information System Development with Groupware*, Invited executive presentation to the IBM Breakthrough: Electronic Meetings Conference, Brussels, Belgium, 16 June 1994.
8. *Bestrijding Georganiseerde Criminaliteit. Het VoortSchrijdend Inzicht*, Presentation to the South Holland Police and Public Prosecution Task Force on Organized Crime, Veldhoven, The Netherlands, 8 September 1994.
9. *A Group Problem Solving Approach to Business Process Redesign: Combating Organized Crime in Amsterdam*, Faculty presentation at North Carolina State University, Raleigh, North Carolina, 17 January 1995.
10. *What are Group Support Systems?* Faculty presentation at North Carolina State University, Raleigh, North Carolina, 18 January 1995.
11. *Dynamic Modelling To Support Organizational Decision Making - Two Case Studies*, Invited presentation at Gent University Simulation Seminar, Gent, Belgium, 31 January 1995.
12. *Wat is een Group Decision Room?* Executive presentation to the Task Force on Judicial Inquiry Methods, Dutch Ministry of the Interior, Leidschendam, The Netherlands, 2 March 1995.
13. *Action Research - Legitimatie voor consultancy?* Presentation for PhD-Consortium on organizational modelling, Delft, The Netherlands, 2 March 1995.
14. *Het VoortSchrijdend Overzicht en de Financiële Administratie*, presentation for administration management and staff of the Financial and Economic Department of the Amsterdam Municipal Police Force, 31 July 1995. (In Dutch)
15. *Dynamisch Modelleren in de GDR: Samen tekenfilms maken en kijken*, presentation for the theme focus group on complex systems at SEPA, 21 August 1995. (In Dutch)
16. *Dynamic Modeling in the Group Decision Room: Experiences from the field*, executive presentation for Rand/EAC, 5 September 1995.
17. *Het gebruik van Arena met GroupSystems*, executive presentation for InControl, Delft 25 October 1995. (In Dutch)
18. *Group Support Systems and Group Decision Rooms - Experiences and Opportunities*, presentation for representatives of ENSTA-France, 6 December 1995.
19. *Ervaringen met GroupSystems bij de Faculteit der Technische Bestuurskunde*, GroupSystems' first Benelux Users' Conference, Delft, 14 December 1995.
20. *GroupSystems en de GDR*, Presentation to the DIEC, Delft University of Technology, 13 February 1996.
21. *Het faciliteren van een GDR-sessie: Tips en trucs uit de loopgraven van de GDR*, School of Systems Engineering, Policy Analysis and Management, 3 June 1996.
22. *Dynamic Modeling for Evaluating Business Communication*, Workshop on 'Information Technology for Electronic Commerce and Process Engineering', part of the Bled'96 Conference on Electronic Commerce, 18-19 June 1996.
23. *Facilitation Organizational Change with GSS and Simulation: Experiences from the Field*, Atlanta, presentation at the INFORMS Conference, November 4-6, 1996.
24. *Hard Techniques in a Soft Environment*, MIS Seminar, Department of MIS, University of Arizona, 1996.
25. *GSS Research and Applications at Delft University of Technology*, presentation for a University of Magdenburg delegation, Delft, 27 January 1997.
26. *Business Engineering Using Animated Simulation*, Mathematics Department, University of Dar es Salaam, Tanzania, May 1997.
27. *Group Support Systemen en de Group Decision Room*, presentation for a Loket2000 delegation, Delft, 4 July 1997.
28. *Group Support Systems voor Effectieve en Productieve Samenwerking*, presentation for a delegation of the Telematics Top Institute (TTI), Delft, 24 October 1997.
29. *Group Support Systems voor Productief Vergaderen*, presentation for CMG, Amstelveen, 6 November 1997.
30. *Group Support Systems voor Productief Vergaderen*, presentation for ING Nederland, Rotterdam, 11 December 1997.

31. *Group Support Systems voor Effectieve en Productieve Samenwerking*, presentation for opening of the Telematics Top Institute (TTI), Enschede, 11 February, 1998.
32. *Meetings of the Future: Group Support Systems and the Group Decision Room*, presentation for delegation from Moi University, Kenya, 10 March and 19 May 1998.
33. *A New Driving Force behind Capacity Building in Africa: Group Support Systems*, presentation for delegation from Moi University, Kenya, 10 March and 19 May 1998.
34. *Group Support Systems: Wonderolie voor Electronische Samenwerking?*, presentation for Empeirikos, 1999.
35. *Management Support of the Future: Group Support Systems for Strategic Change Management*, Presentation for an Eritrean Delegation to DUT, 1999.
36. *Meetings of the Future: Group Support Systems and the Group Decision Room*, Presentation for a Czech Delegation to DUT, 1999.
37. *Management Support of the Future: Group Support Systems for Strategic Change Management*, Presentation for an Mozambican Delegation to DUT, 1999.
38. *Group Support Systems Research at the Faculty of Technology, Policy, and Management*, GroupSystems Users Meeting, hosted by SIMAC, Eindhoven, Netherlands, 1999.
39. *Group Decision Making on Airport Development*, Presentation at George Mason University – Delft University of Technology Symposium, 20 April 2000.
40. *Collaborative Vision Development: Experiences and Lessons Learnt*, Presentation for Vision Support Systems Workshop, Delft University of Technology, 15 May 2000
41. *Collaborative Business Engineering: Blending Simulation and Group Support to Support Organizational Design*, Invited address for Operations Research Society South Africa, 22 May 2000.
42. *Group Support Systems: Support for Effective Meetings*, Invited presentation for Stellenbosch University, Faculty of Interdisciplinary Studies, 24 May 2000.
43. *The Electronic Journal on Information Systems in Developing Countries (EJISDC): Its rationale and design principles*, Presentation at IFIP WG9.4 Conference Cape Town, 26 May 2000.
44. *Group Support Systems voor Productief Vergaderen*, Presentation for Ministry of Agriculture, Facility Management, 23 June 2000.
45. *Group Support Systems: Support for Effective Meetings*, Presentation for EADS, 27 July 2000.
46. *Group Support Systems: Support for Effective Collaboration*, Presentation for Workshop Municipality of The Hague, 7 September 2000.
47. *Group Support Systems: Towards more productive collaboration*, Presentation for CICAT, 6 October 2000.
48. *A New Driving Force Behind Capacity Building in Africa: Group Support Systems*, Presentation for the IICD, 9 November 2000.
49. *Electronic Group Support in the Tanzanian Secondary Classroom*, Invited presentation for the Technology Supported Learning tutorial at the Hawaiian International Conference on System Sciences, 3 January 2001.
50. *Possibilities for Electronic Meeting Support*, Executive presentation for ETAP project group at EADS, Ottobrun, Germany, 14 February 2001.
51. *Patterns for Repeatable Success With GSS*, Tutorial at the Hawaiian International Conference on System Sciences, 7 January 2002.
52. *Collaboration Engineering: Creating value through enhanced group dynamics*, Presentation for the College of Information Science & Technology, University of Nebraska at Omaha, 1 February 2002.
53. *The Peter Kiewit Institute's Program For E-Collaboration*, Presentation for a group of DARPA representatives, 3 December 2002.
54. *Repeatable Team Success: ThinkLets and Processes*, Tutorial at the Hawaiian International Conference on System Sciences, 6 January 2003.
55. *thinkLets: Achieving Repeatable Success with Teams*, Presentation for the Project Management Institute's Midwest Chapter's Annual Conference, ProDev03, Omaha, NE, 22 September 2003.
56. *Collaboration Engineering: Creating Repeatable Success with Team Tools & Processes*, Tutorial at the Hawaiian International Conference on System Sciences, 5 January 2004.
57. *Collaboration Engineering: Achieving Repeatable Success with Teams*, Presentation for First Data Resources, 28 January 2004.
58. *Collaboration Engineering: Creating Repeatable Success with Team Processes & Tools*, Seminar at Delft University of Technology, 11 February 2004.

59. *A Repeatable Collaboration Process for Usability Testing*, Presentation at CORS/INFORMS Joint International Meeting, Banff, Alberta, Canada, May 16-19, 2004.
60. The Role of Facilitation in Communities of Practice, Presentation at CORS/INFORMS Joint International Meeting, Banff, Alberta, Canada, May 16-19, 2004.
61. Collaboration Engineering: Designing Self-Sustaining Collaboration Processes, Presentation at CORS/INFORMS Joint International Meeting, Banff, Alberta, Canada, May 16-19, 2004.
62. Collaborative Operational Risk Management: Field Experiences with Collaboration Engineering, Presentation at CORS/INFORMS Joint International Meeting, Banff, Alberta, Canada, May 16-19, 2004.
63. *Collaboration Engineering: Creating Repeatable Success with Team Tools & Processes*, Tutorial at the Hawaiian International Conference on System Sciences, 3 January 2005.

## Teaching and Student Supervision

### ***Dissertation supervision***

- Chair:
  - Gwendolyn Kolschoten (2007), Delft University of Technology, the Netherlands
  - Halbana Tarmizi (2008), University of Nebraska at Omaha (Dr. Ilze Zigurs co-chair)
  - Lucas Steinhauser (2008), University of Nebraska at Omaha
  - Josephine Nabukenya (2009), Radboud University, the Netherlands (Dr. Erik Proper co-chair)
  - Aaron Read (in progress), University of Nebraska at Omaha (Dr. Robert Briggs co-chair)
  - Victoria Badura (in progress), University of Nebraska at Omaha
- Committee member:
  - Ken Walsh (1996), University of Arizona
  - Kees Wim van den Herik (1998), Delft University of Technology, the Netherlands
  - Rabson J.S. Mgaya (2000), Delft University of Technology, the Netherlands
  - Eric Santanen (2001), University of Arizona
  - Arjan van Venrooij (2002), Delft University of Technology, the Netherlands
  - Paul van der Brink (2003), Delft University of Technology, the Netherlands
  - Joeri van Laere (2003), Delft University of Technology, the Netherlands
  - Jenny Joyce Beumer (2006), Delft University of Technology, the Netherlands
  - Chi Zhang (2009), University of Nebraska at Omaha
- External examiner:
  - Duncan Shaw (2000), University of Strathclyde, Scotland
  - Jacky Phahlamohlaka (2003), University of Pretoria, South Africa
- Thesis committee member for Stephan den Hengst, Delft University of Technology, Department of Information Systems, 1996. (thesis comparable to MPhil)
- Over 20 MSc students on projects for the completion of their MSc-thesis at Delft University of Technology 1994-2003.
- 7 MSc students on projects for the completion of their MS-thesis at the University of Nebraska at Omaha 2004-onwards.

**(Note:** In the Netherlands, only full professors are allowed to chair a PhD committee).

### ***Regular teaching***

- Supervised undergraduates on projects for Policy Analysis & Management courses.
- Supervised projects for a graduate simulation course.
- Supervised various projects for graduate group internships.
- Design and execution of game for graduate Organization and Management course.
- Undergraduate course on Management Information Systems analysis and prototyping.
- Graduate courses on Analysis and Design of Information Systems.
- Graduate course on Management Information Systems for third year undergraduates.
- Graduate course on Systems Engineering (PhD students).
- Graduate course on Collaborative Technologies.
- Graduate course on Virtual Collaboration.

- Graduate course on Facilitation of group meetings.
- Graduate course on Capstone in MIS
- Various graduate lectures on Dynamic modeling, simulation, and animation.
- Various graduate lectures on Groupware & Group Support Systems.

### ***Executive teaching***

- Workshops on Participative Process Engineering for management officers of the Rotterdam Municipal Police Force (10 times over period March - June 1996).
- Lecture on “Simulating Goods and Information Logistics”, University of Arizona, Management course for the Information Resources Management College, December 1996.
- Lectures for TopTech Studies on Group Supported Dynamic Modeling (1995).
- Lecture for ETH Lausanne on Collaborative Business Engineering for MBA program (2000)
- Lecture for NGL on Groupware to Support Educational Processes (twice in 1997)
- Lecture for Haagsche Hogeschool on Group Decision Making (1998-2002)
- Lectures for IBO on:
  - Group Support Systems for Effective Business Engineering (1996, 1997, 1998).
  - Balanced Score Card: Background and Experiences (1999, twice).
  - Group Support Systems for E\*EP program (1999, 2000).
  - Vision Support Studios (2001).
- Lectures for PAO-Informatica courses on:
  - Documentary Information Systems (1993, 1994, 1995)
  - Group Support Systems (1997)
  - Business Systems Engineering (1996, 1997)
- Lectures for Rotterdam School of Management on:
  - Distributed group work (elective, 2000)
  - Value creation with ICT (core MBI course, 2001)
- Trained hundreds of professionals to design and facilitate collaborative problem solving meetings.

### ***Invited lectures (selection)***

- On “Group Support Systems”, Twente University of Technology, The Netherlands, 1995.
- On “Group Support Systems as Innovation Facilitator”, Duke University, NC, 1995. (Gerry DeSanctis)
- On “Group Support Systems to Support Information System Development”, North Carolina State University, 1995. (Gary Dickson)
- On “IT development issues in Europe/the Netherlands”, University of Arizona, 1995. (video-lecture, Doug Vogel)
- On “Innovative Use of Group Support Systems by the Amsterdam Municipal Police Force”, University of Arizona, Department of MIS, 1996. (Course on Collaborative Technologies, Jay Nunamaker)
- On “Bringing Dynamics into BPR”, University of Arizona, Department of MIS, 1996. (Course on Collaborative Technologies, Jay Nunamaker)
- On “Using Animated Simulation to Support Interaction with Subject Matter Experts during Systems Analysis and Design”, University of Arizona, Department of MIS, 1996. (Special Topics Course, Doug Vogel)
- On “Gaming for Participatory Design”, University of Arizona, Department of MIS, 1996 & 1997. (Course on System Analysis and Design, Doug Vogel)
- On “Doing a PhD in the Netherlands”, University of Arizona, Department of MIS, 1996. (PhD Course, Doug Vogel).
- On “Some issues regarding the implementation of processes and systems”, University of Arizona, Department of MIS, 1996. (Special Topics Course, Doug Vogel)
- On “Amsterdam: Red Lights, Big City - Executive Support for Project Work in Neighborhood Teams”, University of Arizona, Department of MIS, 1996. (Course on Executive Information Systems, Doug Vogel)
- On “Business Engineering in Leyenburg Hospital - Managing Patient Flows in the Neurology Outpatients' Department”, University of Arizona, Department of Systems Engineering, 1996. (Course on Business Process Reengineering, Terry Bahill)
- On “Simulating Organizational Processes and Systems”, University of Arizona, Department of MIS, 1996. (Course on Systems Modeling and Simulation, Pam Slaten)

- On “Soft Systems Engineering at the Amsterdam Municipal Police Force”, University of Arizona, Department of MIS, 1996. (Course on System Analysis and Design, Sajda Qureshi)
- On “Business Engineering Using Animated Simulation”, Mathematics Department, University of Dar es Salaam, Tanzania, 1997.
- On “Meetings of the Future: Group Support Systems and the Group Decision Room”, University of Linz, 1998. (Course on New forms of ICT, Roland Traunmüller).
- On “Group Support Systems: Background and Experiences”, The Hague Polytechnic, 1999-2001 (Twice a year, course on Groupware, Jaap Okkema).
- On “Group Support Systems: Buzzword or Instant Magic?”, Erasmus University Rotterdam, 2000. (Course on Management Support Systems)
- On “Group Support Systems: Buzzword or Instant Magic?”, Invited lecture for ITC, University of Twente, 2000. (International course on Spatial Planning & New forms of ICT, Dr. Sharifi).
- *Collaboration Engineering: Achieving Repeatable Success with Teams*, PhD Seminar, University of Nebraska at Lincoln, College of Business Administration, 8 April 2004.
- *International Perspectives on Doing a Doctoral Dissertation*, PhD Seminar, University of Nebraska at Lincoln, College of Business Administration, 8 April 2004.

## Service for the Profession

### Editorial positions

Current:

- *Associate Editor*, International Journal of E-Collaboration (since 2004)
- *Associate Editor*, International Journal of Simulation and Process Modelling (since 2004)
- *Associate Editor*, Advances in E-Collaboration (AECOB) Book Series (since 2007)
- *Departmental Editor of ‘Group Decision and Negotiation Support Systems’*, Group Decision & Negotiation (since 2007)
- *Editorial Board Member*, Journal of the Brazilian Computer Society (since 2007)
- *Editorial Advisory Board Member*, Electronic Journal on Information Systems in Developing Countries (since 2005)

Past:

- *Associate Editor* of Management Information Systems Quarterly (2003-2006)
- *Associate Editor* of the European Journal of Information Systems (1999-2002)
- *Associate Editor* of Group Decision & Negotiation (2002-2006)
- *Associate Editor* of Information Technology for Development (2003)
- *Editorial Board Member* of Information Technology for Development (2004-2006)
- *Founder and senior editor* of the Electronic Journal on Information Systems in Developing Countries (2000-2004)

### Special Issues

Journal of Management Information Systems:

- Winter 2001 Volume 17 Number 3: Enhancing Organizations' Intellectual Bandwidth: The Quest for Fast and Effective Value Creation, with Robert Briggs, Jay Nunamaker, and Ralph Sprague.
- Spring 2002 Volume 18 Number 4: Decision-Making and a Hierarchy of Understanding, with Robert Briggs, Jay Nunamaker, and Ralph Sprague.
- Spring 2003 Volume 19 Number 4: Information Systems Success, with Robert Briggs, Jay Nunamaker, and Ralph Sprague.
- Spring 2005 Volume 21 Number 4: Context-Driven Information Access and Deployment, with Robert Briggs, Jay Nunamaker, and Ralph Sprague.

Group Decision & Negotiation:

- 2000, 9(2): On Group Support Systems for the Collaborative Design of Organizational Systems, with Doug Vogel.

- 2001, 10(1): On European Research on Group Decision Support Systems, with Fran Ackermann.
- 2002, 11(2): On Recent Research in Group Decision & Negotiation, with Fran Ackermann.
- 2005, 14(4): On International Perspectives on GDSS, with Fran Ackermann.
- 2006, 15(3): On Current Advances in Collaboration Process Support, with Luis Guerrero.
- 2009: On Advances in the Design of Group Decision and Negotiation, with Fran Ackermann, Gwendolyn Kolfshoten, and Robert Briggs.
- 2010: On CRIWG2008, with Pedro Antunes and Robert Briggs.
- 2010: On Advances in Collaboration Engineering
- 2010: On Collaboration 2.0, with Ephraim Turban.

Other journals:

- Communications of the ACM, 2001, 44(12): On Global Applications of Groupware Technology, with Robert Davison.
- Communications of the Association for Information Systems, 2007, 20: On Mentoring and Developing Doctoral Students, with Ilze Zigurs
- International Journal of Human-Computer Studies, 2004, 64(7), On Theoretical and Empirical Advances in Groupware Research, with Luis Guerrero.
- Journal of Global Information Technology Management, 1999, 2(3): On Information Technology in Developing Countries, 1999, with Robert Davison, Roger Harris, and Doug Vogel.
- Journal of the Association for Information Systems, 2009, 10(3): On Collaboration Engineering, with Robert Briggs and Anne Massey
- Journal of the Brazilian Computer Society, 2007, 13(1): On Collaborative Systems, with Hugo Fuks and Stephan Lukosch

### Conference organization

Program (co)-chair:

- CRIWG 2004, Costa Rica
- CRIWG 2005, Doctoral Consortium, Brazil
- EuroGDSS 1999, Copenhagen, Denmark
- European Conference on Information Systems 2010, Pretoria, Research in Progress track
- Group Decision & Negotiation 2001, La Rochelle, France.
- Group Decision & Negotiation 2010, Delft, The Netherlands
- INFORMS 1995, GDSS Track, Singapore

Hawaii International Conference on System Sciences (HICSS) Minitrack chair:

- BPR and Dynamic Modeling (1996)
- Business Systems Engineering/Collaborative Business Engineering (1997-2002)
- Information Technology in Developing Countries/Community Informatics (1999-2001)
- Research Methods and Approaches in Organizational Systems Research (1999-2005)
- Global Applications of Collaborative Technologies (2002-2003)
- GSS Patterns of Use: Repeatable thinkLets and Methods (2002-2003)
- Collaborative Environments for Value Creation (2004)
- Designing Collaboration Processes and Systems (2004-2010)

AIS/AMCIS Minitrack chair:

- The Participative Design of Organizational Systems (1997-1998)
- Collaboration Engineering (2005-2007)

Other:

- *Co-chair* of Collaboration Engineering Summer Camp, Omaha, NE, 25-28 July 2004.
- *Organizing chair* of CRIWG 2008, Omaha, NE, 14-18 September.
- *Co-chair* of EuroPLOP's 2008 Thematic track on Patterns.

*Program committee member of ACM SIGCPR97-02, ECIS99-02, CIKM02-03, CRIWG01-03, 05-09, GDN00-09, ICEB2002, IRMA2002, "Information and Knowledge Sharing" - IKS2002, IFIP WG9.4-02-03, ISD04-08, IASTED International Conference on Knowledge Sharing and Collaborative Engineering (KSCE 2004), International Conference on Electronic Commerce (ICEC2004), Context05, ISCRAM2006, 1<sup>st</sup> International Conference on "Future Challenges And Current Issues In Business Information, Organisation and Process Management", ICGSE 2007 workshop on "Tools for Globally Distributed Software Development", MWAIS2009, Fourth International Conference on Digital Society (ICDS2010), IADIS International Conference on Collaborative Technologies 2010.*

## **Reviewing**

Journals (other than as board member or special issue editor):

- Communications of the ACM
- Communication Theory
- Computing and Informatics Journal
- DataBase
- IEEE Transactions on Software Engineering
- IEEE Transactions on Engineering Management
- IEEE Transactions of Professional Communication
- IEEE Transactions on Systems, Man, and Cybernetics
- Information and Management
- Information Systems Frontier
- Information Systems Research
- Information Systems Journal
- Information Technology & People
- International Journal of Cooperative Information Systems
- International Journal of Information Technology & Decision Making
- International Journal of Technology and Management
- International Journal on Human-Computer Interaction
- Journal of the Association for Information Systems
- Journal of Decision Support Systems
- Journal of Decision Systems
- Journal of Global Information Management
- Journal of Global Information Technology Management
- Journal of Information Systems and Operational Research (INFOR)
- Journal of Management Information Systems
- Journal of the Operational Research Society
- Journal of Organizational Computing and Electronic Commerce
- Journal of Systems and Software
- Simulation Practice & Theory

Conferences (other than as organizer or program committee member):

- Australian Conference on Information Systems (ACIS96)
- Bled International Conference on Electronic Commerce (Bled97)
- European Conference on Information Systems (ECIS97-04)
- Euro Working Group on Group Decision Support Systems (EuroGDSS98-99)
- Global Information Technology Management (GITM00)
- Hawaiian International Conferences on System Sciences (HICSS95-10)
- International Conference on Information Systems (ICIS99, ICIS02-04)
- International Federation on Information Processing (IFIP98 World Congress)
- International Working Conferences on Dynamic Modelling (DynMod92, DynMod94)
- Special Interest Group on Computer Personnel Research (SIGCPR06)

## **Professional Community**

Chairing and membership:

- *Chair* of IFIP Working Group 8.4 on Telecooperation (1998-2001).
- *Member* Collaboration Researchers' International Workshop on Groupware (CRIWG) Steering Committee (since 2005).
- *Member* of International Association of Science and Technology for Development (IASTED) Technical Committee on Information Systems (2001-2005)
- *Member* of the Joint ACM/AIS Information Systems Undergraduate Curriculum Development Task Force (since 2007).
- *Member* of the International Committee on AICIT's International conference series (since 2009).
- *Faculty member*, ECIS02 Doctoral Consortium

External Referee for grants:

- Academy of Finland for research grant proposals in Development Studies (2004).
- Commissione per la Ricerca dell'Università della Svizzera Italiana for research grant proposals (2008).

External referee for Promotion/Tenure portfolios:

- Bingham Young University
- Makerere University, Uganda
- Missouri University of Science and Technology
- New Jersey Institute of Technology
- Temple University
- University of Pretoria, South Africa
- Washington State University

## **Service for the University**

### **Delft University of Technology**

- Faculty Council representative for Faculty of Technology, Policy, and Management. (1993-1995)
- Director of Group Decision Room of the Faculty of Technology, Policy and Management. (1995-2002)
- Member of Research Council for Faculty of Technology, Policy, and Management. (1999-2001)
- Member of Research Management Team for Faculty of Technology, Policy, and Management. (2001-2002)
- Director of the Faculty Research Program on Design and Assessment of Services for Faculty of Technology, Policy, and Management. (2000-2002)
- Chair of Department of Systems Engineering at the Faculty of Technology, Policy, and Management (2001-2002)
- Chair of the Collaboration Engineering research group within the Department of Systems Engineering at the Faculty of Technology, Policy, and Management (since 2004)

### **University of Nebraska at Omaha**

- Managing Director of the Center for Collaboration Science (since 2006)
- Chairman of the ISQA Promotion, Tenure & Reappointment committee (2002-2004).
- Member of the ISQA Graduate Program Committee (since 2003)
- Member and Secretary of IS&T Doctoral Program Committee (2003-2006)
- Member of the IS&T Executive Committee (since 2002)
- Member of the School of Interdisciplinary Informatics RP&T Task Force (2008)
- Member of the ISQA Professional Development Committee (since 2006)
- Honors Program contact for the ISQA Department (2003-2004, 2005-2006)

## **Professional Affiliations**

- Association for Information Systems (AIS)
- INFORMS, Section on Group Decision & Negotiation (GD&N)
- Association of Computing Machinery (ACM), ACM SIGMIS

## Languages

English: Read, write, speak fluently.  
Dutch: Read, write, speak fluently (mother tongue).  
French: Read, write, speak well.  
German: Read, write, and speak.  
Spanish: Read and speak modestly.